

BOOKING CONDITIONS – Skomer Island

GENERAL

- 1 Your booking must be for holiday purposes only. The property must not be used for business or commercial purposes (except by prior special arrangement – please contact the Booking Office on 01239 621600 for further information.)
- 2 No pets or other animals of any description are permitted on the island
- 3 No fireworks shall be taken on to the island.
- 4 Camping is not permitted on Skomer.
- 5 Whilst the information in our Booking Information leaflet is correct at the time of going to print, we reserve the right to change any of the prices, services, or other particulars contained in published information at any time before we enter into a contract with you. If there is any change, we will notify you before we enter into any contract.

CONTRACT AND WARRANTIES

- 6 Once we have accepted your booking and payment then a contract has been entered into which includes these conditions, and those set out in the booking form, and such contract is governed by English Law. Payment of all required amounts when they are due is of the essence of the contract.
- 7 When you sign and return your booking form you warrant that you are over 18 years old and have read the Booking Conditions and other information contained in the leaflets, and that all members of your party are aware of the same.

BOOKINGS

- 8 Provisional bookings made by telephone will remain firm provided we receive the amount due within 21 days of the date of booking. Any bookings made by email will remain firm provided we have the accommodation available and will then need to be confirmed by sending the booking form, along with payment within 21 days of the date of your email.
- 9 Domestic group bookings – the group leader is responsible for complying with the booking conditions and ensuring that all members of the party understand the Code of Conduct for Skomer Island.

- 10 If your holiday starts within 12 weeks of the date you make your booking, you are required to pay the total price at the time of booking.

- 11 If your holiday starts more than 12 weeks from the date you make the booking, you are required to pay a deposit of 25% of the total cost of the booking.
- 12 If you pay a deposit the balance must be received at least eight weeks before the beginning of the period booked. We will send an invoice 12 weeks in advance to remind you. If we do not receive the balance when due, we shall, with regret, cancel your booking and make it available to others.

PAYMENTS

- 13 We accept Switch, Maestro (issued in the UK), Delta, Visa, MasterCard, direct transfer and sterling cheques. All payments must be in sterling.

LOSS OR DAMAGE

- 14 When you book, you agree to indemnify us against all loss and damage arising (including unreasonably large amounts of cleaning) directly or indirectly to the property and its contents from any deliberate or negligent act or omission by yourself, without limitation of the foregoing to pay us forthwith upon written demand our costs in making good any such loss and damage and cleaning.

- 15 We shall not be responsible or any loss, or damage to any belongings, or injuries sustained by your or any member of your party.

CANCELLATION

- 16 If you cancel a booking for any reason, you must first telephone the Island Booking Office and then confirm to us in writing within seven days. Your deposit of 25% of the total cost of the booking is non-refundable and the following cancellation charges will apply:
more than 56 days before start date: the deposit
15-56 days before the start date: 50% of the total cost of the stay less the deposit
within 14 days of departure: the total cost of the stay
If we are able to re-let the accommodation then we will refund your booking costs less the deposit

The Trust is unable to accept responsibility for any extra costs that may be incurred if sailing is cancelled or you become stormbound on the island.

Please Note: We do not operate a cancellation insurance scheme and strongly recommend that you ensure that you have your own appropriate cover.

- 17 We can in some cases transfer bookings to a new date in the same year for a charge of £20 per booking. If there is a surplus we will hold that against a future booking, and will not refund it.
- 18 We may cancel a booking at any time before that date on which it begins. We would expect to do this only for essential building work or for some other reason unforeseen by us at the time your booking was accepted. In this unlikely event we shall refund in full all money received by us for the booking, but will not have any liability beyond this, and, without limitation of the foregoing, we will not have any liability for travel costs incurred by you in relation to the booking.
- 19 If we cannot transport you to Skomer by boat at the beginning of your stay we will refund the cost of each night until you reach Skomer, less the deposit for administration costs.
- 20 We reserve the right to cancel the trip completely if there are adverse weather conditions and the boat is unable to land on Skomer. We shall refund all the cost of the holiday less the deposit for administration costs. Please note that in bad weather conditions the boat may only make the one morning run to the island at 10am. Please also note that the boatman has the final say on whether conditions are safe for the boat to travel to and from Skomer Island.

VAT

- 21 Our prices include VAT where appropriate. If VAT rates change, we reserve the right to amend our prices accordingly.
- 22 **WE RESERVE THE RIGHT TO TERMINATE A BOOKING AT ANY TIME IF THESE CODITIONS ARE NOT MET IN FULL.**
- 23 **WE RESERVE THE RIGHT TO REFUSE ANY BOOKING.**